



ELENATOURS

PAYMENT TERMS & CANCELLATION POLICY

After confirmation and to proceed with the reservations, a 20% deposit is required. Deposit is not refundable but in case of cancellation can be used in the next 12 months for rescheduling.

Balance: to be paid 21 days before service

Cancellation terms:

up to 8 days before the service 60% penalty

up to 4 days before the service 80% penalty

3 days before services: no refund