



ELENATOURS

PAYMENT TERMS & CANCELLATION POLICY

After confirmation and to proceed with reservation, a 20% deposit is required. Deposit is not refundable but in case of cancellation, it can be used in the next 12 months to reschedule the trip.

Balance to be paid 28 days before service.

Cancellation terms:

up to 8 days before service - 60% penalty
7 days before service: no refund